

# FernLeaf Family Resource Guide



Offering a small, but important, collection of local and government agencies that can provide families assistance navigating various domestic challenges, including holiday specific assistance.

## 211 Directory

A community resource directory from United Way. Users can find related resources on a search topic via the 211 website, or call and talk to someone who can recommend related programs.

[211wnc.org](http://211wnc.org) OR dial 211

## Department of Social Services

Apply for SNAP (food stamps), WIC, unemployment.

Buncombe County: [buncombecounty.org/governing/depts/dss](http://buncombecounty.org/governing/depts/dss)

Henderson County: [hendersoncountync.gov/socialservices](http://hendersoncountync.gov/socialservices)

## VAYA Health

One-stop help for individuals with Medicaid who need assistance navigating and coordinating mental health and medical resources.

[vayahealth.com/learn-more/care-coordination](http://vayahealth.com/learn-more/care-coordination) 24/7 Care Line: 1.800.849.6127

## Mobile Crisis

Provides emergency mental health support for all ages.

[rhahealthservices.org/mobile-crisis-management](http://rhahealthservices.org/mobile-crisis-management) 24/7 Crisis Line: 1.888.573.1006

## Food Pantries

Listings found here: [foodpantries.org/st/north\\_carolina](http://foodpantries.org/st/north_carolina)

## Salvation Army

Offering food pantry and financial assistance as well as holiday assistance.

Food & Finances: <https://www.salvationarmycarolinas.org/asheville/help/food-pantry/>

Holiday: <https://www.salvationarmycarolinas.org/programs/seasonal-assistance/>

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## Minnie Jones Health Center

Western North Carolina Community Health Services provides primary care, dental care, behavioral health care and more.

[wncchs.org](http://wncchs.org) 828.285.0622

## Interfaith Assistance Ministry (IAM)

Crisis assistance with food, clothing, utilities, rent, and medications for Henderson County residents.

[iamhendersoncounty.org](http://iamhendersoncounty.org) 828.697.7029

## Asheville Buncombe Community Christian Ministry (ABCCM)

Provides transitional housing, meals to go, a food pantry, clothes closet, furniture, and medications for Buncombe County residents.

[abccm.org](http://abccm.org) 828.259.5365

## Children & Family Resource Center

Provides family supports to Henderson County residents through trainings, child care resources, parent groups, educational resources, and helps families navigate referrals to other social service organizations. Drive-through distribution of diapers, wipes, and formula on first Fridays of the month from 11 am - 1pm.

[childrenandfamily.org](http://childrenandfamily.org) 828.698.0674

## Buncombe County Partnership for Children

Childcare programming and emergency childcare financial assistance.

[buncombepfc.org](http://buncombepfc.org) 828.698.0674

## YMCA Mobile Market

Fresh produce offered in a variety of locations throughout the week in WNC.

[ymcawnc.org/nutritionprograms/schedules](http://ymcawnc.org/nutritionprograms/schedules)

## Eblen Charities

Assistance Programs for Buncombe County residents: Housing, Heating, Other Utilities, Medical, Clothing, Food, coat drive. St. Nicholas Project: Holiday gifts for children birth to 18, clothes, food other items as well. Limited spaces, sign up by Dec. 13.

[eblencharities.org/programs](http://eblencharities.org/programs) (828) 255-3066

[eblencharities.org/christmas-gift-assistance](http://eblencharities.org/christmas-gift-assistance) (828) 255-3066

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## Storehouse

Serving Henderson County: Monthly Food boxes, food, Blessings in boxes (christmas gifts)

[Storehouseonline.org](http://Storehouseonline.org) (828) 692-8300

## Toys For Tots

Serving Henderson & Buncombe County residents: WNC Toys for Tots provides toys for children after other resources tapped out.

To contact need a reference from school counselor

## Salvation Army

Serving Henderson & Buncombe County residents: Assistance with gifts, housing, utilities.

Henderson County: [https://www.needhelppayingbills.com/html/hendersonville\\_salvation\\_army\\_as.html](https://www.needhelppayingbills.com/html/hendersonville_salvation_army_as.html)

Buncombe County Food Pantry: <https://www.salvationarmycarolinas.org/asheville/help/food-pantry/>

Buncombe County Holiday: <https://www.salvationarmycarolinas.org/asheville/help/holiday-help/>

## Resource Clearing House

Henderson & Buncombe Counties: Find the resource you need. Get help paying bills, finding food, and locating other resources near you. Call 211 now for confidential help from a caring expert.

## The Free Clinics

Assists with high quality, affordable, and accessible care for the most vulnerable in Henderson & Polk Counties, including clinical, specialty, optical, behavioral, and pharmaceutical care.

[thefreeclinics.org](http://thefreeclinics.org) 828.697.8422